

## BAILEY'S BITES



## Terms & Conditions

Last updated: 19 March 2026

### Subscription Service – Bailey's Bites

You must register at [www.baileys-bites.co.uk](http://www.baileys-bites.co.uk) to set up a subscription. Subscriptions may be created for one or multiple dogs. A maximum of three cancellations per account is allowed.

No minimum term applies. Subscriptions renew automatically until cancelled.

Frequencies available: Fortnightly, Monthly, Every 2 months.

You will receive confirmation and dispatch emails for each order.

You may cancel before dispatch. If products are unavailable, you may amend or cancel your subscription.

You may change delivery address or pause your subscription. Changes apply to the next order if already processed.

Subscriptions require card payment.

Pause holds subscription until reactivated.

Changes must be made at least 72 hours before billing.

### Failed Payments

If a payment fails, we will notify you via email or phone.

### Delivery

Subscription boxes are sent on or before the 14th of each month. No dispatch occurs on weekends or UK bank holidays.

## Pricing

Prices are fixed for 12 months from subscription start. Any increases will be communicated in advance.

## General Website Terms

These terms govern use of [www.baileys-bites.co.uk](http://www.baileys-bites.co.uk). Use of the site confirms acceptance.

### 1. Site Access

Most areas are accessible without registration. Some features require an account.

### 2. Use of Website

Content may be used for personal purposes only and must not be reproduced without permission.

### 3. Site Uptime

We aim for continuous availability but are not liable for downtime.

### 4. Visitor Conduct

You must not submit unlawful, harmful, or infringing content.

### 5. Links to Other Websites

We are not responsible for third-party sites.

### 6. Disclaimer

We do not guarantee accuracy or completeness of content.

### 7. Limitation of Liability

We are not liable for losses except where required by law.

### 8. Governing Law

Governed by the laws of England and Wales.

### 9. Our Details

Bailey's Bites  
33 Viking Place, Portlethen, AB12 4RN  
[mandy@baileys-bites.co.uk](mailto:mandy@baileys-bites.co.uk)

07795113655

## 10. Delivery

Delivery is available within the UK. Paper receipts are not included unless requested.

## 11. Competitions & Giveaways

Open to UK residents aged 18+. Winners contacted via email or social media. Prizes non-transferable.

## 12. Promo Codes

Subject to conditions. One per household. Cannot be combined with other offers.

## 13. Sampling

Limited to one per household. UK mainland only. Subject to availability.

## 14. Changes to Terms

We may update these terms at any time.

## Contact Us

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